

Supply of concrete, aggregates and transport services to the satisfaction of our customers is our primary objective leading to repeat and new opportunities for the continued success of our business.

The Directors are committed to and understand the philosophy of BS EN ISO 9001:2000 as a means of establishing a system in order to ensure that our customers specified requirements are met.

In order to achieve this we shall:

- a. Continually review the way that we operate including setting objectives to improve wherever possible plus carrying out inspections and audits to ensure requirements are being achieved.
- b. Ensure that all employees are aware of Eastern Concrete and OUR customer requirements.
- c. Provide trained and skilled personnel plus resources suitable to carry out the specified requirements.

Name: **Tom Baker**

Position: Director

Signed: 

Date: January 2017

Review date: January 2018